CONCUR TRAVEL & EXPENSE TRAINING

Concur is NATCA's system for travel booking and expense reimbursement. Now that you are signed up for Concur you will submit all expenses incurred on behalf of NATCA electronically. Paper vouchers will no longer be accepted if you have a Concur account.

Unless you have transactions that require approval by different budget managers you should only be submitting one expense report a month.

Below is your login information as well as instructions and links to training videos. These videos contain the most pertinent information however further help is available on the upper right corner of the Concur site under **Help**.

Save the Link:

Click this link to access Concur Travel & Expense: <u>www.concursolutions.com</u>

Login ID and Initial Password:

Your login is the first letter of your first name followed by your last name, for example Joe Smith is "jsmith@natca". Your initial password is "welcome" which you will be immediately prompted to change.

Profile Setup:

- Logging on to Concur
- <u>Exploring the Concur Home Page</u>
- <u>Updating your Expense Profile</u>
 - Bank Information-You must enter your routing number and bank account number 24 hours before you can submit any cash vouchers.
 - Click Profile
 - On the left menu, select **Bank Information** under **Expense Settings**.
- Updating Your Travel Profile

Receipts:

To comply with federal regulatory agencies, NATCA still requires a detail receipt of every transaction. However, expense reports with original paper receipts are no long required. Instead, electronic receipts will be required as follows:

- <u>Concur Receipt Store</u>
 - In compliance with DOL and IRS requirements, scanned or faxed copies of original unaltered receipts are accepted by NATCA. We still recommend that you store your original receipts in a safe place for up to 5 years.
- E-Receipts Activation
 - E-receipts provide a detail feed into Concur for airline, car rental and hotel booked through Concur Travel.

Mobile Registration:

To register, scroll over **Profile** and then click **Concur Mobile Registration**

- <u>iPhone</u>
- <u>iPad</u>
- Blackberry
- Android

Booking Travel:

You may book air, hotel and car through Concur. Air travel will be prepaid by NATCA however hotel and car must be paid by the traveler and then reimbursed along with your other out of pocket expenses. Any transaction for travel prepaid by NATCA should not be added to an expense report.

Trips booked through Concur require approval before they are finalized. In order to assure your travel request goes to the correct approver, you must have the approver listed in your profile before booking travel. Under **My Profile**, go to **Personal Information**. Under **Company Information**, make sure the correct manager is listed.

For questions regarding travel bookings through Concur please call World Travel at (877) 549-1571.

- Introduction to Travel & Expense
- Booking a Flight
- Booking a Hotel
- Booking a Car
- Changing a Trip (After Purchase)

Preparing & Submitting an Expense Report:

- <u>Starting a New Expense Report</u>
- Adding an Out of Pocket Expense to an Expense Report
- Itemizing Nightly Lodging Expenses
 - You are required to itemize room, meal, parking, internet, etc. charges however NATCA does not require you break out nightly room charges.
- Itemizing Expenses
- <u>Allocating Expenses</u>
- <u>Adding Attendees to Business Meal</u>
- <u>Converting Foreign Currency Transactions</u>
- Entering Personal Car Mileage
- <u>Submitting an Expense Report</u>
 - Click on Submit Report, then Accept & Submit. The Approval Flow box will pop up. Enter the approver's last name in the Manager Approval section and click Submit Report.
- <u>Correcting and Resubmitting an Expense Report</u>
- <u>Creating an Expense Report Based on a Completed Trip</u>

Approving Expense Reports:

- <u>Reviewing and Approving an Expense Report</u>
- <u>Sending Back an Expense Report</u>
- <u>Adding an Additional Review Step</u>
- <u>Approving or Rejecting a Travel Request</u>