## **National Centralized ERR Placement Process**

# Standard Operating Procedure

Air Traffic Organization

DATE: May 25, 2019 Version. 1.0

## 1.0 Purpose

This document outlines the standard operating procedure (SOP) for the National Centralized Employee Requested Reassignment (ERR) selection and placement process for employees covered by the 2016 Collective Bargaining Agreement (CBA) between the Federal Aviation Administration (FAA) and the National Air Traffic Controllers Association (NATCA). This is the sole process for the evaluation and approval/disapproval of ERRs from bargaining unit employees desiring consideration for placement to positions covered by the CBA. The goal of this process is to facilitate more timely releases of employees requesting transfer, while seeking to improve the distribution of the workforce. This process was developed in collaboration with NATCA. All ERR requests will be processed by the National Centralized ERR Process Team (NCEPT) in accordance with this SOP.

## 2.0 Background

In September 2012, an FAA/NATCA Collaborative Resource Workgroup (CRWG or Workgroup) was established to "review, revise or improve data-based, operational models for the distribution of air traffic control specialists throughout air traffic control facilities." As the Workgroup began to analyze the staffing distribution among air traffic facilities produced by the facility specific Staffing Standards (as derived, in part, from the Grant Thornton and MITRE models), it determined that a more comprehensive review was required, and that any resulting changes would require a significantly longer timeframe than was desired.

In order to allow for swifter action and in accordance with the attached Agreement dated October 17, 2014, the workgroup collaboratively developed interim Certified Professional Controller (CPC) staffing levels for use until the comprehensive review of the models is complete. In developing the interim CPC levels, the group surveyed each facility to obtain their assessment of the number of positions requiring staffing on their 90th percentile busiest air traffic day. In addition, the group considered various factors, including each facility's hours of operation, historical time-on-position, current staffing levels, and overtime usage. The interim CPC levels were circulated back to the field facility Air Traffic Managers and NATCA Facility Representatives, as well as the Directors of Operations and the NATCA Regional Vice Presidents, with the objective of identifying any significant concerns. The feedback received was considered and adjustments made when warranted.

The interim CPC staffing levels (attached) hereinafter referred to, as the "CPC Staffing Levels." will be used, as a basis to guide Agency placement decisions until the CRWG completes the comprehensive model review. Once completed, the output of the models will guide Agency placement decisions and will supersede the interim CPC staffing levels.

#### 3.0 Procedures/Process:

#### **3.1.** General:

- 3.1.1. The staffing workbook will be updated continuously by field air traffic control (ATC) facilities.
- 3.1.2. The CPC Staffing Levels will be used as a basis to guide Agency placement decisions, but do not guarantee ERR placement/selection.
- 3.1.3. The NCEPT is comprised of representatives from ASG, AJG, AJT, AHR and NATCA. The Union may designate up to (2) representatives to the National Centralized ERR Process Team (NCEPT).
  - The Agency will provide the NATCA representatives to the NCEPT with all information and data necessary to participate in NCEPT meetings. The NCEPT will meet quarterly, unless agreed to otherwise by the team.
- 3.1.4. The need to utilize Merit Promotion Program (MPP) bids for bargaining unit positions will be determined at the end of an ERR placement cycle.
- 3.1.5. The NCEPT AJT management official will be designated as the deciding/approving official for ERR placements/Mutual Reassignment Transfer Requests and utilization of MPP bids for bargaining unit positions.
- **3.2.** Facilities will be prioritized based on a collaboratively developed formula (the Decision Lens software) that considers the following:
  - a. Criticality to the National Airspace System;
  - b. Facility health (projected staffing); and
  - c. Whether or not considered a hard to staff facility.
- 3.2.1. The formula will be incorporated into the National Priority Placement Tool.

## **3.3.** Generate National ERR List.

- 3.3.1. AHR will ensure all ERRs received are entered into the Staffing Workbook ERR database.
- 3.3.2. Management Services (AJG) will sort the national ERR list by facility.
- 3.3.3. Service Area Administrative Services Group (ASG) will screen the lists to ensure candidates are eligible and forward the ERR lists of current CPCs to facilities for prioritization, if there are more requests than slots at that facility.

#### **3.4.** Prioritize Candidates.

- 3.4.1. If applicable, facilities will prioritize all candidates and return their lists to ASG within five (5) business days. Prioritized lists are for reference purposes only. "Priority Placement" and "Priority Consideration" qualified candidates shall be handled in accordance with the CBA and applicable MOUs.
- 3.4.2. Facility certified CPCs shall be considered for placement prior to other employees during the ERR placement process. Employees in training that have never achieved CPC status will be considered on a case-by-case basis.

#### **3.5.** Conduct ERR Placement:

- 3.5.1. Begin the placement process with the facility of highest need as determined by the Decision Lens tool and executed by the National Priority Placement Tool.
- 3.5.2. Utilize the facility-prioritized list to identify candidates for potential placement slots when the list of candidates is greater than number of slots.
- 3.5.3. Selections may be made from facilities that would cause the Current or Projected CPC AOB for the losing facility to drop one (1) employee below the CPC AOB national average but those selections will be on a Category 2 release date.
- 3.5.4. Once selected into a facility, a candidate will no longer be considered for a facility of lesser need during that ERR placement session.
- 3.5.5. Consideration of ERR requests will generally occur up to the projected CPC AOB national average percentage. However, requests for transfer to Facility Pay Level (FPL) 9 and below facilities will be considered up to 100% of the projected CPC to target percentage after all other ERR requests have been reviewed. The NCEPT panel may expand consideration up to 100% to include additional FPL facilities.
- 3.5.6. The National Priority Placement Tool will be updated with each ERR placement and the facility prioritization will be recalculated at the conclusion of each NCEPT meeting.

## **3.6.** Initiate Tentative Offer Letter (TOL)

- 3.6.1. AJG will forward facility selections through the ASG to AHR for processing of the TOLs.
- 3.6.2. AHR will issue TOLs to selected employees within two (2) weeks of receipt of the facility selections.
- 3.6.3. The TOL will provide the release date window in accordance with the National Release Policy.

#### **3.7.** Acceptance/Declination of Offer

- 3.7.1. AHR will update the Staffing Workbook with accepted/declined offers and associated report dates, as appropriate.
- 3.7.2. An employee who accepts a TOL will be provided with a Firm Offer Letter (FOL), pending medical and security clearance, if applicable.
- 3.7.3. In accordance with AHR Operating Procedures, Internal Tentative and Firm Job Offer Process, upon receipt of the verbal acceptance of the tentative offer by the ATCS, AHR will send an email to the gaining and losing ATMs notifying them the offer was accepted and request the ATMs establish the release date in accordance with the National Release Policy.
- 3.7.4. Releases will be effectuated as soon as practical in accordance with the National Release Policy.

## 4.0 Mutual Reassignment Transfer Requests:

- 4.1.1 The facilities involved in a mutual reassignment transfer request must meet the minimum requirement of the National Release Policy for consideration.
- 4.1.2 At the conclusion of the ERR Placement process, the NCEPT will review all mutual reassignment transfer requests for compliance with the National Release Policy.

## 5.0 Procedures for ATCS Temporary FLM Promotions within a Facility:

- 5.1.1. Staffing Workbook data and the attached authorized CPC and FLM staffing level for each facility will be used to determine the percentage of on-board employees compared to authorized employees in each category. The percentages will be recalculated with each selection.
- 5.1.2. Temporary FLM promotions of ATCS bargaining unit employees within a facility must be approved in advance by the office of the Vice President of Air Traffic Services (VP-ATS) if the percentage of on-board facility CPC to the facility authorized CPC staffing level is less than or equal to 90%.
- 5.1.3. Temporary FLM promotions of ATCS bargaining unit employees within a facility do not require advance approval by the office of the VP-ATS if the percentage of on-board facility CPC to the facility authorized CPC staffing level is greater than 90%.
- 5.1.4. Temporary FLM promotions of ATCS bargaining unit employees within a facility do not require advance approval by the office of the VP-ATS if the ratio of actual on board FLM's to authorized is less than the CPC ratio of actual on board to authorized.
- 5.1.5. Temporary FLM promotions of ATCS bargaining unit employees within a facility that allow for conversion to a permanent FLM position will be handled in accordance with the provisions of the National Release Policy.

#### 6.0 Definitions and Terms

| Human Resource Management                    |
|--|
| Administrative Services Group                |
| Air Traffic Control Specialists              |
| Air Traffic Control Tower                    |
| Air Traffic Manager                          |
| Air Traffic Services                         |
| Collective Bargaining Agreement              |
| Central Service Center                       |
| Criteria Vacancy Tool                        |
| Director of Operations                       |
| Employee Movement Tracking Database          |
| Eastern Service Center                       |
| Federal Personnel Payroll System             |
| Knowledge Services Network                   |
| National Air Traffic Controllers Association |
| National Centralized ERR Process Team        |
| Point of Contact                             |
| Quota Management & Resource Tool             |
| Standard Operating Procedure                 |
| Vice President                               |
| Western Service Center                       |
|  |

| Facility ID | Region | Facility Name       | CRWG CPC<br>Staffing<br>Level | FLM<br>Staffing<br>Level |
|-------------|--------|---------------------|-------------------------------|--------------------------|
| A11         | NAL    | Anchorage TRACON    | 24                            | 4                        |
| A80         | NSO    | Atlanta TRACON      | 102                           | 12                       |
| A90         | NNE    | Boston TRACON       | 77                            | 12                       |
| ABE         | NEA    | Allentown Tower     | 30                            | 4                        |
| ABI         | NSW    | Abilene Tower       | 20                            | 4                        |
| ABQ         | NSW    | Albuquerque Tower   | 32                            | 5                        |
| ACK         | NNE    | Nantucket Tower     | 11                            | 2                        |
| ACT         | NSW    | Waco Tower          | 22                            | 4                        |
| ACY         | NEA    | Atlantic City Tower | 26                            | 4                        |
| ADS         | NSW    | Addison Tower       | 11                            | 2                        |
| ADW         | NEA    | Andrews Tower       | 15                            | 4                        |
| AFW         | NSW    | Alliance Tower      | 15                            | 3                        |
| AGC         | NEA    | Allegheny Tower     | 15                            | 2                        |
| AGS         | NSO    | Augusta Tower       | 15                            | 3                        |
| ALB         | NEA    | Albany Tower        | 28                            | 4                        |
| ALO         | NCE    | Waterloo Tower      | 13                            | 3                        |
| AMA         | NSW    | Amarillo Tower      | 22                            | 4                        |
| ANC         | NAL    | Anchorage Tower     | 26                            | 4                        |
| APA         | NNM    | Centennial Tower    | 22                            | 4                        |
| APC         | NWP    | Napa Tower          | 9                             | 2                        |
| ARB         | NGL    | Ann Arbor Tower     | 9                             | 2                        |
| ARR         | NGL    | Aurora Tower        | 11                            | 2                        |
| ASE         | NNM    | Aspen Tower         | 15                            | 3                        |
| ATL         | NSO    | Atlanta Tower       | 47                            | 9                        |
| AUS         | NSW    | Austin Tower        | 38                            | 6                        |
| AVL         | NSO    | Asheville Tower     | 17                            | 4                        |
| AVP         | NEA    | Wilkes Barre Tower  | 20                            | 4                        |
| AZO         | NGK    | Kalamazoo Tower     | 58                            | 4                        |
| BDL         | NNE    | Bradley Tower       | 17                            | 2                        |
| BED         | NNE    | Hanscom Tower       | 17                            | 2                        |
| BFI         | NNM    | Boeing Tower        | 19                            | 4                        |
| BFL         | NWP    | Bakersfield Tower   | 22                            | 4                        |
| BGM         | NEA    | Binghamton Tower    | 15                            | 3                        |
| BGR         | NNE    | Bangor Tower        | 22                            | 3                        |
| ВНМ         | NSO    | Birmingham Tower    | 30                            | 4                        |
| BIL         | NNM    | Billings Tower      | 22                            | 4                        |

| Facility ID | Region | Facility Name              | CRWG CPC<br>Staffing<br>Level | FLM<br>Staffing<br>Level |
|-------------|--------|----------------------------|-------------------------------|--------------------------|
| BIS         | NGL    | Bismarck Tower             | 13                            | 3                        |
| BJC         | NNM    | Rocky Mountain Metro Tower | 11                            | 2                        |
| BNA         | NSO    | Nashville Tower            | 39                            | 6                        |
| BOI         | NNM    | Boise Tower                | 30                            | 4                        |
| BOS         | NNE    | Boston Tower               | 34                            | 5                        |
| BPT         | NSW    | Beaumont Tower             | 11                            | 2                        |
| BTR         | NSW    | Baton Rouge Tower          | 22                            | 4                        |
| BTV         | NNE    | Burlington Tower           | 22                            | 4                        |
| BUF         | NEA    | Buffalo Tower              | 37                            | 4                        |
| BUR         | NWP    | Burbank Tower              | 22                            | 3                        |
| BWI         | NEA    | Baltimore Tower            | 22                            | 4                        |
| C90         | NGL    | Chicago TRACON             | 100                           | 14                       |
| CAE         | NSO    | Columbia Tower             | 22                            | 4                        |
| CAK         | NGL    | Akron Canton Tower         | 21                            | 3                        |
| CCR         | NWP    | Concord Tower              | 11                            | 2                        |
| CDW         | NEA    | Caldwell Tower             | 11                            | 2                        |
| CHA         | NSO    | Chattanooga Tower          | 20                            | 4                        |
| CHS         | NSO    | Charleston Tower           | 22                            | 5                        |
| CID         | NCE    | Cedar Rapids Tower         | 17                            | 3                        |
| CKB         | NEA    | Clarksburg Tower           | 17                            | 2                        |
| CLE         | NGL    | Cleveland Tower            | 39                            | 5                        |
| CLT         | NSO    | Charlotte Tower            | 94                            | 12                       |
| CMA         | NWP    | Camarillo Tower            | 11                            | 2                        |
| CMH         | NGL    | Columbus Tower             | 41                            | 5                        |
| CMI         | NGL    | Champaign Tower            | 17                            | 3                        |
| CNO         | NWP    | Chino Tower                | 11                            | 3                        |
| COS         | NNM    | Colorado Springs Tower     | 24                            | 5                        |
| CPR         | NNM    | Casper Tower               | 13                            | 3                        |
| CPS         | NGL    | Downtown Tower             | 11                            | 2                        |
| CRP         | NSW    | Corpus Christi Tower       | 34                            | 6                        |
| CRQ         | NWP    | Palomar Tower              | 11                            | 2                        |
| CRW         | NEA    | Charleston Tower           | 22                            | 3                        |
| CSG         | NSO    | Columbus Tower             | 7                             | 2                        |
| CVG         | NSO    | Cincinnati Tower           | 43                            | 7                        |
| D01         | NNM    | Denver TRACON              | 89                            | 12                       |
| D10         | NSW    | Dallas Ft Worth TRACON     | 93                            | 12                       |

| Facility ID | Region | Facility Name             | CRWG CPC<br>Staffing<br>Level | FLM<br>Staffing<br>Level |
|-------------|--------|---------------------------|-------------------------------|--------------------------|
| D21         | NGL    | Detroit TRACON            | 58                            | 11                       |
| DAB         | NSO    | Daytona Beach Tower       | 58                            | 7                        |
| DAL         | NSW    | Dallas Love Tower         | 24                            | 4                        |
| DAY         | NGL    | Dayton Tower              | 15                            | 2                        |
| DCA         | NEA    | Washington National Tower | 28                            | 6                        |
| DEN         | NNM    | Denver Tower              | 39                            | 7                        |
| DFW         | NSW    | DFW Tower                 | 57                            | 11                       |
| DLH         | NGL    | Duluth Tower              | 20                            | 3                        |
| DPA         | NGL    | Dupage Tower              | 15                            | 2                        |
| DSM         | NCE    | Des Moines Tower          | 22                            | 4                        |
| DTW         | NGL    | Detroit Tower             | 34                            | 6                        |
| DVT         | NWP    | Deer Valley Tower         | 19                            | 4                        |
| DWH         | NSW    | Hooks Tower               | 13                            | 2                        |
| ELM         | NEA    | Elmira Tower              | 13                            | 3                        |
| ELP         | NSW    | El Paso Tower             | 26                            | 4                        |
| EMT         | NWP    | El Monte Tower            | 11                            | 2                        |
| ERI         | NEA    | Erie Tower                | 10                            | 2                        |
| EUG         | NNM    | Eugene Tower              | 22                            | 4                        |
| EVV         | NGL    | Evansville Tower          | 17                            | 3                        |
| EWR         | NEA    | Newark Tower              | 34                            | 6                        |
| F11         | NSO    | Central Florida TRACON    | 48                            | 6                        |
| FAI         | NAL    | Fairbanks Tower           | 22                            | 4                        |
| FAR         | NGL    | Fargo Tower               | 17                            | 4                        |
| FAT         | NWP    | Fresno Tower              | 28                            | 4                        |
| FAY         | NSO    | Fayetteville Tower        | 22                            | 4                        |
| FCM         | NGL    | Flying Cloud Tower        | 11                            | 2                        |
| FFZ         | NWP    | Falcon Tower              | 13                            | 3                        |
| FLL         | NSO    | Fort Lauderdale Tower     | 26                            | 4                        |
| FLO         | NSO    | Florence Tower            | 13                            | 3                        |
| FNT         | NGL    | Flint Tower               | 9                             | 2                        |
| FPR         | NSO    | St Lucie Tower            | 11                            | 2                        |
| FRG         | NEA    | Farmingdale Tower         | 13                            | 3                        |
| FSD         | NCE    | Sioux Falls Tower         | 17                            | 4                        |
| FSM         | NSW    | Fort Smith Tower          | 30                            | 4                        |
| FTW         | NSW    | Meacham Tower             | 15                            | 2                        |
| FWA         | NGL    | Fort Wayne Tower          | 22                            | 3                        |

| Facility ID | Region | Facility Name                    | CRWG CPC<br>Staffing<br>Level | FLM<br>Staffing<br>Level |
|-------------|--------|----------------------------------|-------------------------------|--------------------------|
| FXE         | NSO    | Fort Lauderdale Executive Tower  | 15                            | 2                        |
| GCN         | NWP    | Grand Canyon Tower               | 9                             | 2                        |
| GEG         | NNM    | Spokane Tower                    | 28                            | 5                        |
| GFK         | NGL    | Grand Forks Tower                | 22                            | 4                        |
| GGG         | NSW    | Longview Tower                   | 22                            | 4                        |
| GPT         | NSO    | Gulfport Tower                   | 17                            | 4                        |
| GRB         | NGL    | Green Bay Tower                  | 20                            | 4                        |
| GRR         | NGL    | Grand Rapids Tower               | 11                            | 2                        |
| GSO         | NSO    | Greensboro Tower                 | 26                            | 4                        |
| GSP         | NSO    | Greer Tower                      | 22                            | 4                        |
| GTF         | NGL    | Great Falls Tower                | 17                            | 3                        |
| HCF         | NWP    | Honolulu Control Facility        | 83                            | 16                       |
| HEF         | NEA    | Manassas Tower                   | 11                            | 2                        |
| HIO         | NNM    | Hillsboro Tower                  | 17                            | 3                        |
| HLN         | NNM    | Helena Tower                     | 10                            | 3                        |
| HOU         | NSW    | Hobby Tower                      | 20                            | 4                        |
| HPN         | NEA    | Westchester Tower                | 15                            | 3                        |
| HSV         | NSO    | Huntsville Tower                 | 17                            | 4                        |
| HTS         | NEA    | Huntington Tower                 | 20                            | 3                        |
| HUF         | NGL    | erre Haute /Hulman ATCT/TRACO    | 17                            | 3                        |
| HWD         | NWP    | Hayward Tower                    | 11                            | 2                        |
| 190         | NSW    | Houston TRACON                   | 93                            | 12                       |
| IAD         | NEA    | Dulles Tower                     | 30                            | 5                        |
| IAH         | NS     | ouston Intercontinental ATC Towe | 34                            | 7                        |
| ICT         | NCE    | Wichita Tower                    | 30                            | 5                        |
| ILG         | NEA    | Wilmington Tower                 | 11                            | 2                        |
| ILM         | NSO    | Wilmington Tower                 | 21                            | 4                        |
| IND         | NGL    | Indianapolis Tower               | 42                            | 7                        |
| ISP         | NEA    | Islip Tower                      | 17                            | 2                        |
| ITO         | NWP    | Hilo Tower                       | 13                            | 3                        |
| JAN         | NSO    | Jackson Tower                    | 17                            | 4                        |
| JAX         | NSO    | Jacksonville Tower               | 47                            | 7                        |
| JCF         | NWP    | Joshua Control Facility          | 24                            | 4                        |
| JFK         | NEA    | Kennedy Tower                    | 34                            | 6                        |
| JNU         | NAL    | Juneau Tower                     | 13                            | 2                        |
| L30         | NWP    | Las Vegas TRACON                 | 39                            | 6                        |

| Facility ID | Region | Facility Name         | CRWG CPC<br>Staffing<br>Level | FLM<br>Staffing<br>Level |
|-------------|--------|-----------------------|-------------------------------|--------------------------|
| LAF         | NGL    | Lafayette Tower       | 9                             | 2                        |
| LAN         | NGL    | Lansing Tower         | 13                            | 3                        |
| LAS         | NWP    | Las Vegas Tower       | 36                            | 7                        |
| LAX         | NWP    | Los Angeles Tower     | 49                            | 7                        |
| LBB         | NSW    | Lubbock Tower         | 17                            | 4                        |
| LCH         | NSW    | Lake Charles Tower    | 17                            | 3                        |
| LEX         | NSO    | Lexington Tower       | 24                            | 4                        |
| LFT         | NSW    | Lafayette Tower       | 22                            | 4                        |
| LGA         | NEA    | La Guardia Tower      | 34                            | 6                        |
| LGB         | NWP    | Long Beach Tower      | 22                            | 4                        |
| LIT         | NSW    | Little Rock Tower     | 28                            | 5                        |
| LNK         | NCE    | Lincoln Tower         | 11                            | 2                        |
| LOU         | NSO    | Bowman Tower          | 11                            | 2                        |
| LVK         | NWP    | Livermore Tower       | 11                            | 2                        |
| M03         | NSO    | Memphis TRACON        | 28                            | 6                        |
| M98         | NGL    | Minneapolis TRACON    | 55                            | 10                       |
| MAF         | NSW    | Midland Tower         | 22                            | 4                        |
| MBS         | NGL    | Saginaw Tower         | 9                             | 2                        |
| MCI         | NCE    | Kansas City Tower     | 39                            | 5                        |
| MCO         | NSO    | Orlando Tower         | 22                            | 5                        |
| MDT         | NEA    | Harrisburg Intl Tower | 26                            | 4                        |
| MDW         | NGL    | Midway Tower          | 22                            | 4                        |
| MEM         | NSO    | Memphis Tower         | 28                            | 6                        |
| MFD         | NGL    | Mansfield Tower       | 17                            | 2                        |
| MGM         | NSO    | Montgomery Tower      | 21                            | 4                        |
| MHT         | NNE    | Manchester Tower      | 15                            | 2                        |
| MIA         | NSO    | Miami Tower           | 91                            | 12                       |
| MIC         | NGL    | Crystal Tower         | 11                            | 2                        |
| MKC         | NCE    | Downtown Tower        | 15                            | 2                        |
| MKE         | NGL    | Milwaukee Tower       | 39                            | 5                        |
| MKG         | NGL    | Muskegon Tower        | 9                             | 2                        |
| MLI         | NGL    | Quad City Tower       | 20                            | 3                        |
| MLU         | NSW    | Monroe Tower          | 15                            | 3                        |
| MMU         | NEA    | Morristown Tower      | 11                            | 2                        |
| MOB         | NSO    | Mobile Tower          | 22                            | 4                        |
| MRI         | NAL    | Merrill Tower         | 11                            | 2                        |

| Facility ID | Region | Facility Name                | CRWG CPC<br>Staffing<br>Level | FLM<br>Staffing<br>Level |
|-------------|--------|------------------------------|-------------------------------|--------------------------|
| MRY         | NWP    | Monterey Tower               | 9                             | 2                        |
| MSN         | NGL    | Madison Tower                | 20                            | 4                        |
| MSP         | NGL    | Minneapolis Tower            | 36                            | 7                        |
| MSY         | NSW    | New Orleans Tower            | 36                            | 6                        |
| MWH         | NNM    | Grant County Tower           | 15                            | 3                        |
| MYF         | NWP    | Montgomery Tower             | 13                            | 2                        |
| MYR         | NSO    | Myrtle Beach Tower           | 22                            | 5                        |
| N90         | NEA    | New York TRACON              | 226                           | 30                       |
| NCT         | NWP    | Northern California TRACON   | 161                           | 30                       |
| NEW         | NSW    | Lakefront Tower              | 11                            | 2                        |
| OAK         | NWP    | Oakland Tower                | 24                            | 3                        |
| OGG         | NWP    | Maui Tower                   | 13                            | 2                        |
| OKC         | NSW    | Oklahoma City Tower          | 30                            | 5                        |
| OMA         | NCE    | Eppley Tower                 | 15                            | 2                        |
| ONT         | NWP    | Ontario Tower                | 18                            | 3                        |
| ORD         | NGL    | Chicago O'Hare Tower         | 68                            | 13                       |
| ORF         | NEA    | Norfolk Tower                | 28                            | 6                        |
| ORL         | NSO    | Orlando Executive Tower      | 11                            | 2                        |
| P31         | NSO    | Pensacola TRACON             | 36                            | 4                        |
| P50         | NWP    | Phoenix TRACON               | 60                            | 11                       |
| P80         | NNM    | Portland TRACON              | 26                            | 4                        |
| PAE         | NNM    | Paine Tower                  | 11                            | 2                        |
| PAO         | NWP    | Palo Alto Tower              | 11                            | 2                        |
| PBI         | NSO    | Palm Beach Tower             | 54                            | 6                        |
| PCT         | NEA    | Potomac TRACON               | 174                           | 30                       |
| PDK         | NSO    | DeKalb Peachtree Tower       | 15                            | 3                        |
| PDX         | NNM    | Portland Tower               | 26                            | 4                        |
| PHF         | NEA    | Patrick Henry Tower          | 11                            | 2                        |
| PHL         | NEA    | Philadelphia Tower           | 72                            | 12                       |
| PHX         | NWP    | Phoenix Tower                | 28                            | 6                        |
| PIA         | NGL    | Peoria Tower                 | 22                            | 4                        |
| PIE         | NSO    | St Petersburg Tower          | 11                            | 2                        |
| PIT         | NEA    | FAA Pittsburgh ATC Tower     | 36                            | 7                        |
| PNE         | NEA    | Northeast Philadelphia Tower | 11                            | 2                        |
| PNS         | NSO    | Pensacola Tower              | 11                            | 2                        |
| POC         | NWP    | Brackett Tower               | 11                            | 2                        |

| Facility ID | Region | Facility Name              | CRWG CPC<br>Staffing<br>Level | FLM<br>Staffing<br>Level |
|-------------|--------|----------------------------|-------------------------------|--------------------------|
| POU         | NEA    | Poughkeepsie Tower         | 10                            | 2                        |
| PRC         | NWP    | Prescott Tower             | 15                            | 3                        |
| PSC         | NNM    | Pasco Tower                | 20                            | 2                        |
| PSP         | NWP    | Palm Springs Tower         | 11                            | 2                        |
| PTK         | NGL    | Pontiac Tower              | 11                            | 3                        |
| PUB         | NNM    | Pueblo Tower               | 15                            | 3                        |
| PVD         | NNE    | Providence Tower           | 30                            | 4                        |
| PWK         | NGL    | Chicago Executive Tower    | 11                            | 2                        |
| PWM         | NNE    | Portland Tower             | 22                            | 4                        |
| R90         | NCE    | Omaha TRACON               | 20                            | 4                        |
| RDG         | NEA    | Reading Tower              | 17                            | 3                        |
| RDU         | NSO    | Raleigh Durham Tower       | 43                            | 6                        |
| RFD         | NGL    | Rockford Tower             | 22                            | 4                        |
| RHV         | NWP    | Reid Hillview Tower        | 13                            | 2                        |
| RIC         | NEA    | Richmond Tower             | 15                            | 2                        |
| RNO         | NWP    | Reno Tower                 | 15                            | 2                        |
| ROA         | NEA    | Roanoke Tower              | 24                            | 4                        |
| ROC         | NEA    | Rochester Tower            | 26                            | 4                        |
| ROW         | NSW    | Roswell Tower              | 15                            | 3                        |
| RST         | NGL    | Rochester Tower            | 13                            | 3                        |
| RSW         | NSO    | Fort Myers Tower           | 30                            | 5                        |
| RVS         | NSW    | Riverside Tower            | 16                            | 3                        |
| S46         | NNM    | Seattle TRACON             | 43                            | 5                        |
| S56         | NNM    | Salt Lake City TRACON      | 45                            | 7                        |
| SAN         | NWP    | San Diego Tower            | 26                            | 4                        |
| SAT         | NSW    | San Antonio Tower          | 45                            | 7                        |
| SAV         | NSO    | Savannah Tower             | 23                            | 5                        |
| SBA         | NWP    | Santa Barbara Tower        | 28                            | 4                        |
| SBN         | NGL    | South Bend Tower           | 26                            | 4                        |
| SCK         | NWP    | Stockton Tower             | 11                            | 2                        |
| SCT         | NWP    | Southern California TRACON | 233                           | 36                       |
| SDF         | NSO    | Standiford Tower           | 47                            | 7                        |
| SDL         | NWP    | Scottsdale Tower           | 11                            | 2                        |
| SEA         | NNM    | Seattle Tower              | 29                            | 5                        |
| SEE         | NWP    | Gillespie Tower            | 15                            | 2                        |
| SFB         | NSO    | Sanford Tower              | 17                            | 4                        |

| Facility ID | Region | Facility Name         | CRWG CPC<br>Staffing<br>Level | FLM<br>Staffing<br>Level |
|-------------|--------|-----------------------|-------------------------------|--------------------------|
| SFO         | NWP    | San Francisco Tower   | 30                            | 7                        |
| SGF         | NCE    | Springfield Tower     | 29                            | 4                        |
| SHV         | NSW    | Shreveport Tower      | 26                            | 4                        |
| SJC         | NWP    | San Jose Tower        | 15                            | 3                        |
| SJU         | NSO    | San Juan Tower        | 17                            | 3                        |
| SLC         | NNM    | Salt Lake City Tower  | 32                            | 5                        |
| SMF         | NWP    | Sacramento Tower      | 15                            | 2                        |
| SMO         | NWP    | Santa Monica Tower    | 15                            | 2                        |
| SNA         | NWP    | John Wayne Tower      | 22                            | 4                        |
| SPI         | NGL    | Springfield Tower     | 13                            | 2                        |
| SRQ         | NSO    | Sarasota Tower        | 13                            | 2                        |
| STL         | NCE    | St Louis Tower        | 22                            | 4                        |
| STP         | NGL    | St Paul Tower         | 11                            | 2                        |
| STS         | NWP    | Sonoma Tower          | 9                             | 2                        |
| STT         | NSO    | St Thomas Tower       | 11                            | 2                        |
| SUS         | NCE    | Spirit Tower          | 11                            | 2                        |
| SUX         | NCE    | Sioux Gateway Tower   | 15                            | 3                        |
| SYR         | NEA    | Syracuse Tower        | 22                            | 4                        |
| T75         | NCE    | St Louis TRACON       | 26                            | 5                        |
| TEB         | NEA    | Teterboro Tower       | 20                            | 6                        |
| TLH         | NSO    | Tallahassee Tower     | 17                            | 4                        |
| TMB         | NSO    | Tamiami Tower         | 17                            | 3                        |
| TOA         | NWP    | Torrance Tower        | 11                            | 2                        |
| TOL         | NGL    | Toledo Tower          | 24                            | 3                        |
| TPA         | NSO    | Tampa Tower           | 53                            | 8                        |
| TRI         | NGL    | Tri Cities Tower      | 17                            | 4                        |
| TUL         | NSW    | Tulsa Tower           | 30                            | 5                        |
| TUS         | NWP    | Tucson Tower          | 17                            | 3                        |
| TVC         | NGL    | Traverse City Tower   | 9                             | 2                        |
| TWF         | NGL    | Twin Falls Tower      | 9                             | 2                        |
| TYS         | NSO    | Knoxville Tower       | 28                            | 4                        |
| U90         | NWP    | Tucson TRACON         | 17                            | 4                        |
| VGT         | NWP    | North Las Vegas Tower | 11                            | 3                        |
| VNY         | NWP    | Van Nuys Tower        | 24                            | 3                        |
| VRB         | NSO    | Vero Beach Tower      | 11                            | 3                        |
| Y90         | NNE    | Yankee TRACON         | 22                            | 4                        |

| Facility ID | Region | Facility Name         | CRWG CPC<br>Staffing<br>Level | FLM<br>Staffing<br>Level |
|-------------|--------|-----------------------|-------------------------------|--------------------------|
| YIP         | NGL    | Willow Run Tower      | 15                            | 2                        |
| YNG         | NGL    | Youngstown Tower      | 19                            | 3                        |
| ZAB         | NSW    | ALBUQUERQUE CENTER    | 200                           | 30                       |
| ZAN         | NAL    | ANCHORAGE CENTER      | 98                            | 18                       |
| ZAU         | NGL    | CHICAGO CENTER        | 321                           | 46                       |
| ZBW         | NNE    | BOSTON CENTER         | 203                           | 30                       |
| ZDC         | NEA    | WASHINGTON CENTER     | 305                           | 36                       |
| ZDV         | NNM    | DENVER CENTER         | 258                           | 36                       |
| ZFW         | NSW    | FORT WORTH CENTER     | 290                           | 36                       |
| ZHU         | NSW    | HOUSTON CENTER        | 277                           | 38                       |
| ZID         | NGL    | INDIANAPOLIS CENTER   | 296                           | 42                       |
| ZJX         | NSO    | JACKSONVILLE CENTER   | 241                           | 36                       |
| ZKC         | NCE    | KANSAS CITY CENTER    | 232                           | 36                       |
| ZLA         | NWP    | LOS ANGLES CENTER     | 245                           | 36                       |
| ZLC         | NNM    | SALT LAKE CITY CENTER | 150                           | 24                       |
| ZMA         | NSO    | MIAMI CENTER          | 267                           | 36                       |
| ZME         | NSO    | MEMPHIS CENTER        | 264                           | 36                       |
| ZMP         | NGL    | MINNEAPOLIS CENTER    | 256                           | 36                       |
| ZNY         | NEA    | NEW YORK CENTER       | 296                           | 36                       |
| ZOA         | NWP    | OAKLAND CENTER        | 207                           | 30                       |
| ZOB         | NGL    | CLEVELAND CENTER      | 313                           | 48                       |
| ZSE         | NNM    | SEATTLE CENTER        | 165                           | 24                       |
| ZSU         | NSO    | SAN JUAN CENTER       | 62                            | 8                        |
| ZTL         | NSO    | ATLANTA CENTER        | 349                           | 40                       |
| ZUA         | NWP    | GUAM CENTER           | 17                            | 5                        |