



Academy Evaluation System

Student Experience Survey

Lodging provider: -Select one-

Length stayed: Short-Term Long-Term

Lodging Services

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
1. I found the lodging provider to be conveniently located.							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
2. I felt safe, secure during my stay.							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
3. I felt the lodging was clean, quiet and comfortable.							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
4. I thought the lodging was affordable and of high quality.							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
5. The lodging provider was responsive to my needs.							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
6. I would recommend the lodging provider to another student.							

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Aeronautical Center Services

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
7. The Aeronautical Center Guard Service was courteous.							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
8. I was satisfied with the facility's contracted food service. (This includes the following food service locations: Blue Sky Cafe (ARB Bldg 22), Einstein's Bagel (HQ Bldg 1), TSF Cafeteria (TSF Bldg 215)							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
9. I was satisfied with the facility's snack bar services (This includes the following food service locations: Air traffic Snack Bar (AT Bldg 3), and Thomas P. Stafford Snack Bar (TPS Bldg 27).							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
10. I was satisfied with the facility's vending machine services. This includes ALL vending machine locations. (Please indicate specific location in any comments.)							

FAA Academy Services

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
11. I found the Academy Student Information System (ASIS) to be helpful and easy to use.							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
12. The Student Services Staff members were available and helpful.							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
13. The Academy Shuttle Service was convenient and the drivers were safe and courteous.							

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
14. Overall, I was satisfied with my experience while training at the Academy.							



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