



FAA Academy Evaluation System

Support Services Survey

Course: 50034 - (50034) TERMINAL BASIC RADAR TRAINING

Class: 110432 (11/22/2017-12/21/2017)

Part 1. Rating Statements

Housing

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
1. I would recommend the housing I stayed in to another incoming student.							

Rate the Hotel

Hotel Stayed: - Select one -

Length: Short-Term Long-Term

The hotel was: Affordable Clean Comfortable Convenient Quiet (Check all apply)

Academy Student Information System (ASIS)

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
2. It was easy to access course information through the Academy Student Information System (ASIS).							
3. It was easy to obtain a parking pass through ASIS.							
4. The content provided in ASIS was helpful.							

Student Services

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
5. The Student Services staff members were available when I needed their help.							
6. The Student Services staff members were helpful.							
7. The Academy facilities provide an environment that is conducive to learning.							

Rate the Classroom

Training facility: - Select one -

Comment:

(Limit to 500 characters)

Shuttle Service

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
8. The Academy shuttle service operates on a convenient schedule.							
9. The Academy shuttle service driver(s) were courteous.							

Aeronautical Center Services

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
10. The Aeronautical Center Guard Service was courteous.							
11. The food services staff was courteous.							
12. I was satisfied with the <u>quality</u> of food served.							
13. I was satisfied with the <u>speed</u> of food service.							
14. I was satisfied with the <u>value</u> of the food served.							
15. I was satisfied with the quality of the vending services.							

Civil Aerospace Medical Institute (CAMI) Services

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
16. I received quality care while visiting the CAMI clinic.							

Overall

Rating Statement	Not Applicable	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
17. Overall, how satisfied were you with your experience with the FAA Academy Student Services?							

Part 2. Comments

1. Suggestion: *(Limit to 500 characters)*

2. Complaint: *(Limit to 500 characters)*

3. Compliment: *(Limit to 500 characters)*

4. Other Comment: *(Limit to 500 characters)*

Part 3. Contact Information

Student Name: *(Optional)*

Email Address: *(Optional)*

Phone: *(Optional)*





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