ASKME User Data Capture

Thank you for taking the time to provide your feedback. The questions below are designed to gather metrics to support requested functionality updates to the ASKME Applications. Users are under no obligation to respond, but all responses and comments are appreciated. Answers are completely anonymous. This data captures should be completed on employee's duty time. Results will be provided to the union once the question window has closed. You will have until Monday, March 29, 2021 to submit your feedback.

* Required

1. Choose the option below that best describes your position with AVS. *

    Mark only one oval.

    ( ) AIR Manager   *Skip to question 11*

    ( ) AIR Aviation Safety Inspector   *Skip to question 2*

    ( ) Flight Standards Aviation Safety Inspector   *Skip to question 2*

    ( ) Other: _____

Aviation Safety Inspectors/Engineers

The questions below are intended to be completed by AVS employees. Questions that ask for minimum/maximum values of a range require you to enter both a minimum value and the maximum value as requested. If your answer is not available in the answer options, please use the Other choice to enter your answer and any comments you wish to include. You may also choose "Not Applicable" if you do not use the application in the question. Users are under no obligation to respond but all responses and comments are appreciated. Answers are completely anonymous.

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2. ACAIS: How many times PER YEAR do you update supplier data supplied by PAHs?

    Mark only one oval.

    ◯ Not Applicable

    ◯ ≤1 time per month

    ◯ Quarterly

    ◯ Semi Annually

    ◯ Annually

    ◯ Other: _____

3. ACAIS: From the list below, check (1) box to represent the minimum and one (1) box to represent the maximum amount of time you spend each time you update supplier data provided by PAHs in ACAIS? (Choose 2 or select Not Applicable if you do not use ACAIS)

    Check all that apply.

    ☐ Not Applicable

    ☐ ≤2 hours

    ☐ 30 minutes

    ☐ 45 minutes

    ☐ 1 hour

    ☐ 2 hours

    ☐ 3 hours

    ☐ 4 hours

    ☐ 5 hours

    ☐ 6 hours

    ☐ 7 hours

    ☐ 8 hours

    ☐ 9 hours

    ☐ 10 hours

    Other: ☐ _____

4. ACAIS: From the list below, check (1) box to represent the minimum and one (1) box to represent the maximum amount of time you spend PER MONTH reentering information from ACAIS into other ASKME applications or vice versa (e.g., CEA)? (Choose 2 or select Not Applicable if you do not use ACAIS)

Check all that apply.

- [ ] Not Applicable
- [ ] ≤ 30 minutes
- [ ] 30 minutes - 1 hour
- [ ] 1 hour
- [ ] 2 hours
- [ ] 3 hours
- [ ] 4 hours
- [ ] 5 hours
- [ ] 6 hours
- [ ] 7 hours
- [ ] 8 hours
- [ ] 9 hours
- [ ] 10 hours

Other: [ ] _____

5. ACAIS: What is the average number of days required to conduct a POM (PI/SCA) audit? (Choose 1 or select Not Applicable if you do not use ACAIS)

Mark only one oval.

- ( ) Not Applicable
- ( ) ≤ 1 day
- ( ) 2 days
- ( ) 3 days
- ( ) 4 days
- ( ) 5 days
- ( ) Other: _____

6.   AWC: What is the average amount of time PER SEARCH required to find a record if
     you do not have the exact record ID/File number? (Choose 1 or select Not Applicable
     if you do not use AWC)

Mark only one oval.

 ◯ Not Applicable

 ◯ ≤ 5 seconds

 ◯ 15 seconds

 ◯ 30 seconds

 ◯ 45 seconds

 ◯ 1 minute

 ◯ 1.5 minutes

 ◯ 2 minutes

 ◯ Other: _____

7.   AWC: How many searches do you complete PER DAY where you do not have the
     specific data that is needed? (Choose 1 or select Not Applicable if you do not use
     AWC)

Mark only one oval.

 ◯ Not Applicable

 ◯ ≤ 1 search

 ◯ 1-5 searches

 ◯ 6-10 searches

 ◯ 11-15 searches

 ◯ 16-20 searches

 ◯ >20 searches

 ◯ Other: _____

8.   AWC: From the list below, check (1) box to represent the minimum and one (1) box to represent the maximum amount of time it takes you to complete a simple AWC search (e.g., application ID)? (Choose 2 or select Not Applicable if you do not use AWC)

Check all that apply.

☐ Not Applicable

☐ ≤15 seconds

☐ 30 seconds

☐ 45 seconds

☐ 1 minute

☐ 1.5 minutes

☐ 2 minutes

☐ 3 minutes

Other: ☐ _____

9.   AWC: Approximately how much time do you spend repeating searches in AWC each day? (Choose 1 or select Not Applicable if you do not use AWC)

Mark only one oval.

◯ Not Applicable

◯ ≤15 minutes

◯ Between 16-30 minutes

◯ Between 31-45 minutes

◯ Between 46-60 minutes

◯ Between 1-2 hours

10.   AWC: Are your search times affected by outdated office codes in AWC daily?
       (Choose One or select Not Applicable if you do not use AWC)

       Mark only one oval.

       ◯ Not Applicable

       ◯ Yes   *Skip to question 14*

       ◯ No

ASKME Data Capture for Managers	The questions below are intended to be completed by AVS managers. If a question asks for a minimum/maximum value in a range, enter both the minimum or maximum value as indicated. If your answer is not available in the answer options, please use the "Other" choice to enter your answer and any comments you wish to include. Users are under no obligation to respond but all responses and comments are appreciated. Answers are completely anonymous.

11.   ACAIS: From the list below, check (1) box to represent the minimum and one (1) box
       to represent the maximum amount of travel time required for a domestic audit?
       (Please exclude QSA and International Audits) (Choose 2 or select Not Applicable if
       you do not use ACAIS)

       Check all that apply.

       ☐ Not Applicable
       ☐ ≤ 1 hour
       ☐ 2 hours
       ☐ 3 hours
       ☐ 4 hours
       ☐ 5 hours
       ☐ 6 hours
       ☐ 7 hours
       ☐ 8 hours
       ☐ 9 hours
       ☐ 10 hours
       Other: ☐ _____

12.   ACAIS: When traveling to a domestic audit, please check one (1) box to indicate the minimum and one (1) box to indicated the maximum number of people who comprise an Audit Team? (Choose 2 or select Not Applicable if you do not use ACAIS)

Check all that apply.

☐ Not Applicable

☐ 1

☐ 2

☐ 3

☐ 4

☐ 5

☐ 6

☐ 7

☐ 8

☐ 9

☐ 10

Other: ☐ _____

13.   ADD: Does not having office codes in ADD affect how long it takes to complete required reports? (Choose One or select Not Applicable if you do not use ADD)

Mark only one oval.

◯ Not Applicable

◯ Yes

◯ No

Office Codes

For the questions below, please choose the answer choice that best suits your experience. Users are under no obligation to respond but all responses and comments are appreciated. Answers are completely anonymous.

14.   ACAIS: How many minutes do you spend correcting or updating documents because of outdated office codes in ACAIS per occurrence? (Choose one or select Not Applicable if you do not use ACAIS)

Mark only one oval.

◯ Not Applicable

◯ ≤5 minutes

◯ 6-10 minutes

◯ 11-15 minutes

◯ > 15 minutes

◯ Other: _____

15.   ADD: How many minutes PER REPORT does NOT having office codes in ADD add? (Choose one or select Not Applicable if you do not use ADD)

Mark only one oval.

◯ Not Applicable

◯ ≤5 minutes

◯ 6 minutes-15 minutes

◯ 16 minutes- 30 minutes

◯ > 30 minutes

◯ Other: _____

16.   ADD: How many reports do you run each year in ADD? (Ex: 5 reports each year) Type your answer below. Type 0 if you do not run reports or do not use ADD.

_____

17.   AWC: Approximately how much additional time is added per search because of outdated office codes in AWC? (Choose One or select Not Applicable if you do not use AWC)

Mark only one oval.

◯ Not Applicable

◯ ≤ 2 minutes

◯ 3-5 minutes

◯ 6-10 minutes

◯ 11-15 minutes

◯ >15 minutes

◯ Other: _____