WEDNESDAY:

For full agenda, see page 12.

7:30 a.m. - 8:30 a.m. BREAKFAST

7:30 a.m. - 11:00 a.m. REGISTRATION

8:30 a.m. - 8:35 a.m.

WELCOME

Steve Hansen, NATCA National Safety Committee Chair

8:35 a.m. - 9:25 a.m.

KEYNOTE ADDRESS

Tom Costello, NBC News Correspondent

9:25 a.m. - 10:45 a.m.

PANEL

Air Traffic Control Modernization & Safety

10:45 a.m. - 11:25 a.m. BREAK

11:25 a.m. - 11:55 a.m.

PRESENTATION

National Safety Initiative

11:55 a.m. - 12:40 p.m.

AIR TRAFFIC FEUD Championship Round

12:40 p.m. - 1:40 p.m.

1:40 p.m. - 2:40 p.m.

FIRESIDE CHAT

FAA Administrator Michael Huerta NATCA President Paul Rinaldi

3:00 p.m. - 4:00 p.m.

WORKSHOPS

(see page 6 for details)

4:00 p.m. - 4:30 p.m. BREAK

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4:30 p.m. - 5:30 p.m.

WORKSHOPS

(see page 7 for details)

6:30 p.m. - 7:30 p.m.

Archie League Medal of Safety Awards Reception

7:30 p.m.

Archie League Medal of Safety Awards Banquet Ticket required for admission.





WEDNESDAY, MARCH 4, 2015

National Media Perspective: NBC's Tom Costello

NBC News Correspondent Tom Costello will open CFS this morning with a discussion about reporting on aviation. Costello is a veteran reporter and has covered many stories that have included NATCA. CFS has never before featured a member of the press as a speaker, and this prestigious honor is only fitting for Costello, who has a stellar knowledge of aviation and air traffic and was the first national television correspondent to report on the Archie League Medal of Safety Awards.

Costello is based in Washington, D.C., and reports daily for the "Today Show," "NBC Nightly News," MSNBC, and CNBC. In addition to covering aviation for the network, his assigned beats include transportation, NASA, and regulatory and consumer-related issues. Costello's high-profile assignments with NBC have



Tom Costello Correspondent, NBC News Rio Pavilion Ballroom • 8:35 a.m.

included the deaths of 29 coal miners in West Virginia, the disappearance of an Air France flight over the Atlantic Ocean, the crash of a Continental Connection flight in Buffalo, the US Airways/Miracle on the Hudson river landing, and the death of Senator Edward Kennedy.

Preview: Fireside Chat with Administrator Huerta

NATCA President Paul Rinaldi and FAA Administrator Michael Huerta will sit down for a candid conversation on the CFS stage this afternoon.

The two leaders will discuss the current state of the FAA and the National Airspace System (NAS) and how collaboration between the Agency, the Union, and numerous industry stakeholders is benefitting the flying public. As the Agency continues to implement NextGen advancements that will lead to enhanced safety and efficiency, the capabilities and needs of the workforce will continue to change as well, especially with the introduction of new technologies such as UAS. Join us for this important discussion on the past, present, and future of safety and aviation in the United States.



FAA Administrator Michael Huerta and NATCA President Paul Rinaldi Rio Pavilion Ballroom • 1:40 p.m.

Spotlight: Hersman to Receive Sentinel of Safety Award



Deborah Hersman and Chairman Jim Oberstar in 2004

The James L. Oberstar "Sentinel of Safety" Award was created as a way to honor a member of the aviation or legislative community who has displayed outstanding achievement in the advancement of aviation safety. This year NATCA is excited to honor President and CEO of the National Safety Council Deborah Hersman, former NTSB chairman, with our highest award for a person outside of NATCA.

Upon receiving this award, Chairman Hersman will join the ranks of such NATCA champions as Congressmen Frank LoBiondo, Alcee Hastings, Peter DeFazio, Jerry Costello, and Steven LaTourette, Senator Frank Lautenberg, former FAA Administrators Jane Garvey and Randy Babbitt, former ALPA President Capt. Lee Moak, former ATO Director of Safety and Special Projects Jim Fossey, and last but obviously not least, the award's namesake, Chairman Jim Oberstar. Chairman Oberstar was the quintessential champion of safety in aviation and a dedicated fighter for the labor rights of this nation's aviation safety professionals. His recent passing was a tragedy, but we are proud to share his legacy with this award for years to come.

There are many reasons why we chose Chairman Hersman as our 2015 recipient. From her vigilance in investigating the 787 battery problems, to her tireless crusade to improve the safety record of general aviation, to exposing the systemic issues of fatigue and workplace distraction, she has proven herself to be an outspoken advocate for safety and accountability within the National Airspace System (NAS). Under Chairman Hersman's leadership at the NTSB,

NATCA worked to tackle the insidious problems of fatigue and distraction in the workplace. Our Turn Off Tune In and Fully Charged programs are a testament to the work she did to ensure a safer operation and NAS. We thank her for helping our organization adopt the Foundations of Professionalism program that now encompasses Turn Off Tune In and Fully Charged, among others.



Edward Bolton, Jr. Assistant Administrator for NextGen, FAA

"We're going to remain focused. We're going to be transparent. We're going to collaborate. We'll fight for you. At the end of this, it's up to you to make it happen. We're just here to help."

"We get work done by collaborating with the people who operate the system. It's about teamwork."

"With your input, we've prioritized the NextGen capabilities that will deliver the biggest benefits now."



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I have always been and will always be a WX nerd. Two passions, aviation and WX, combined in this presentation. I'm a happy airl! #NATCACFS



It's great to talk about human cognition and human factors. Such an important part of our jobs, that we don't often think about. **#NATCACFS**



#WeMadeltWork

Day 1 of CFS was impressive. I'm proud to be associated with these professionals! **#NATCACFS**

#NATCACFS Chicago center is here!



ZKC NATCA

Mike Schilz, ALPA, "Some things are more important than the bottom line. Safety is one of them." Mic drop. #NATCACFS



shelly bruner

High Risk Low Frequency! Gordon Graham has an ATC cult following!! #NATCACFS

@NATCACFS Safety is in our DNA! Design, Construct, Install. Region X Engineers do it all! #NATCACFS



Jodi McCarthy

F11 is well represented at #NATCACFS

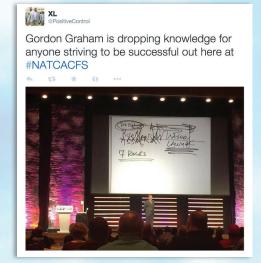




ATSAP/ASAP/CISP are good examples of why collaboration is better than confrontation for making the system safer #NATCACFS



Congratulations to @NATCA member Matt Tucker. He is @Raytheon 2015 Air Traffic Controller of the Year. #NATCACFS @NATCA





Dr Fallon at #NATCACFS knows us so well. Getting inside the minds of Air Traffic Controllers.



@NATCA President Rinaldi hits the bulls eye on the tragic impact of government shenanigans on an unforgiving critical operation. #NATCACFS



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For the last 11 years, the Archie League Medal of Safety Awards banquet has paid homage to heroic flight assists that exemplify the dedication, professionalism, and commitment of our members. This year is no different. We are featuring winners in each issue of the Daily Dispatch so you can better understand what led them to win the award and who they are as individuals.

Today we have the honor of introducing Southwest Region winner Hugh McFarland (190), Western Pacific Region winner Jesse Anderson (POC), and Northwest Mountain Region winners Mark Haechler, Al Passero, and Matt Dippé (ZSE).

SOUTHWEST REGION

Hugh McFarland Houston TRACON (190)

On Sept. 16, a VFR-rated pilot became stuck on top of solid IFR weather at 8,500 feet. The weather was almost 8,000 feet thick and extended hundreds of miles around the Houston area. The pilot had no choice but to descend through it. McFarland. a pilot himself, guided the pilot through IMC conditions for 20 minutes. He helped the pilot load his GPS with the approach headings, constantly reminded the pilot of his airspeed, to bank angle in the turn, to trim the aircraft, to ensure his carburetor heat was on to prevent icing, and everything else he could think of to ensure the pilot stayed calm and landed safely. After McFarland lost radar contact with the aircraft, he continued to provide the position of the airport relative to the pilot's last known position until the pilot was safe on the ground.



I'm from: Tucson, Ariz.

I've been an air traffic controller since: 1990.

I became an air traffic controller because: I enjoy aviation

and the challenges of air traffic control.

In my spare time, I enjoy: Spending time with family and

flying general aviation aircraft.

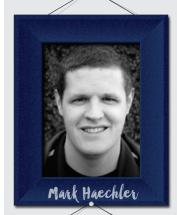
Favorite dish to cook: Pecan-smoked brisket. **Favorite type of aircraft:** The one I am flying.

Dogs or cats? That's easy. Dogs!

NORTHWEST MOUNTAIN REGION

Mark Haechler Seattle Center (ZSE) **Al Passero** Seattle Center (ZSE) **Matt Dippé** Seattle Center (ZSE)

On Nov. 1, Mark Haechler, a trainee at the time, was working a sector when he noticed an aircraft seemed unable to climb. The pilot reported icing and downdrafts, so Haechler declared an emergency and guided the aircraft to lower terrain with the help of Al Passero and Matt Dippé. The aircraft was not DME-equipped, so the trio vectored the pilot onto the final approach course manually. The pilot continuously turned west, and they would correct him each time to put him back on course. Eventually the pilot broke out of the weather and reported the airport in sight.



I'm from: Seattle, Wash.

I've been an air traffic controller since: 2012.

I became an air traffic controller because: I couldn't afford

flight school.

In my spare time, I enjoy: Traveling, biking, snowboarding, spending time with my wife, and playing pinochle with my friend, Matt.

Major phobia: Rats.

Favorite dish to cook: BBQ steak.

Favorite travel destination: London, England.



I'm from: North Babylon, N.Y.

I've been an air traffic controller since: March 1985.

I became an air traffic controller because: I was looking for a good career fresh out of college and had always been interested in aviation, but never had any exposure to the field.

In my spare time, I enjoy: Snowboarding, hiking, golf, and sampling foods and beers while traveling.

Candy or chocolate? Chocolate.

Dogs or cats? Dogs.

Favorite comfort food: Good beer!



I'm from: Sebastopol, Calif.

I've been an air traffic controller since: 2007.

I became an air traffic controller because: Life as a commercial pilot was proving difficult, and ATC was the next best thing. *In my spare time, I enjoy:* Playing music — drums and guitar.

Major phobia: Hospitals.

This always makes me laugh: My brothers and sisters.

Candy or chocolate? Candy.

WESTERN PACIFIC REGION

Jesse Anderson Brackett Field ATCT (POC)

On Dec. 7, Anderson was working several aircraft when he noticed one of them had turned towards Cable Airport, a private, uncontrolled airport. Anderson quickly began issuing traffic alerts and attempted to have the aircraft turn away from Cable. The aircraft inadvertently joined the downwind for Cable and was in conflict with all three aircraft in the pattern. Anderson quickly directed the aircraft out of Cable's traffic pattern and began to turn the pilot towards Brackett Field again. Anderson continued to help the pilot reorient himself and get the airport in sight. He remained calm and professional to help the noticeably shaken pilot land safely.



I'm from: Sacramento, Calif., but now live in La Verne, Calif. I've been an air traffic controller since: 2007.

I became an air traffic controller because: I broke my leg while playing college football in Arkansas and decided to come home. I met Kyle Vercautren, who has a family friend who is a controller at L.A. Center. Kyle told me that it sounded like a fun and challenging job with good pay, so we enrolled in the CTI program at Mt. San Antonio College. Kyle is now a controller at LGB.

In my spare time, I enjoy: Hanging out with my family. We go to the beach and to the river and play golf. I enjoy the outdoors and am a big sports fan.

Favorite travel destination: Sweden. My wife has family there,

and we went for two weeks.

Favorite sport: College football. Favorite comfort food: Anything on the BBQ.

ARCHIE LEAGUE MEDAL OF SAFETY AWARDS

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*Please note the nomination process has changed for the 2015 calendar year. All nominations must be submitted electronically. Previous versions of the form, including pdf and paper copies, will not be accepted. The form may be accessed at natcamembers.org or by scanning here:





PANEL RECAPS

Voluntary Reporting Systems: Great Progress in Advancing Safety

Tuesday's voluntary reporting panel provided a very positive update on the array of safety reporting and sharing systems now flourishing. Some highlights:

Aviation Safety Action Program (ASAP): "ASAP is alive and well," said Mike Schilz, ALPA Safety Information Analysis Programs. "Is it perfect? No. But we are all reaping the benefits from these programs; pilots, management of airlines, controllers, management of FAA and the flying public."

Air Traffic Safety Action Program (ATSAP): "We are over 110,000 reports," said NATCA NSC Chair Steve Hansen, who announced the launch of a new ATSAP mobile site at atsapsafety.com. "It is very important to understand that you should report. Get your information into the system. If you do not report your information, your input is not heard."

Confidential Information **Share** Program (CISP): Hansen said, "We have that agreement with 20 airlines now, sharing enormous amounts of data."









Aviation Safety Information Analysis and Sharing (ASIAS): "We can see through ASIAS whether safety risks are going up or down," FAA Associate Administrator for Aviation Safety Peggy Gilligan said. "If down, then we can track that. If up, our options are to go back and do what we committed to do. If we did what we thought would manage the risk but [risks] went up, we missed it and we have to go back and supplement it."

Aviation Safety Weathers the Storm

Air traffic controllers, pilots, and weather experts gathered for the aviation weather panel discussion yesterday afternoon. NATCA NSC Chairman Steve Hansen moderated.

Storm chaser Reed Timmer provided a unique first-hand experience of weather and how he prepares for forecasting and chasing storms. While in the storm, Timmer communicates directly with meteorologists so they can disseminate the locations and intensities of the storms.

"Once the tornadoes are going on and the storms have moved away from the airport, there's the recovery aspect," he said. "You have to get all of those airplanes on the ground. The teamwork is even more important when you have all of these lives in the air."

Keith Gordon, director of aviation for Flynn-Gallagher Associates, explained the great progress made in weather prediction from when he began flying to now. He used to only get weather from



a Flight Service Station, then two or three hours into the flight got the weather as he was flying through it. Now pilots get weather information from experience, weather radar, and air traffic controllers.

"If [the weather is] on your scope, display it," encouraged Matt Tucker, NATCA's National Weather Rep. "If a pilot gives it to you, pass it on."

"It's all a great big puzzle, and if one piece of the puzzle is missing, then we haven't painted the picture for the pilot," said NATCA NSC member Andy Marosvari.

ZAU Outage: Panel Looks at One of the Most Unbelievable Events in ATC History

Tuesday's panel analyzed the story of how 32 facilities over 17 days responded to the Chicago Center (ZAU) outage last fall. Panelists presented a compelling case of collaboration and professionalism.

"We've been talking about professionalism this whole time at CFS. This was the epitome of professionalism," NATCA South Bend FacRep Matt Walters said.

Minneapolis Center Staff Manager Ron Sekenski said the feeling of teamwork and camaraderie was "palpable." "They had this overwhelming desire to step into the fray and help out in this recovery," he said.

"The story is about all of the facilities coming together and doing something they never trained to do," ZAU Air Traffic Manager Bill Cound said. "When Administrator Huerta came to visit he said, 'I



cannot tell who is management and who is Union, who is Tech Ops and who is ATC.' It was air traffic and it was one team."

NATCA ZAU FacRep Toby Hauck recounted his personal experience after the evacuation on the day of the fire. "To walk onto the control room floor, and it's empty, but there's data blocks still on the scopes and the lights are still down ... it's eerie."

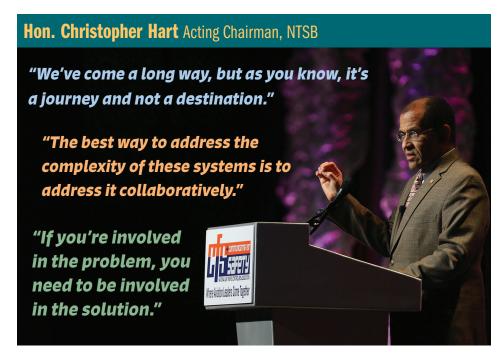
After the panel, NATCA EVP Trish Gilbert recognized attendees from affected facilities and presented them with a framed gift commemorating the collaboration and teamwork that kept the airspace safe and efficient during the crisis.











Gordon Graham: "The Seven Rules of Admiral Hyman Rickover"

"If you go back to your respective workplace and actually try to institute change for the better, many of you will face an uphill battle, and you may pay a career price for your legitimate and honest efforts to address risks. I have seen this in so many government operations since there is no personal penalty for being satisfied with mediocrity."



"Predictable is preventable. The errors you're going to make can be predicted from the errors already made." "There are always new ways to fine-tune and revisit our existing systems to prevent bad things from happening."

"Our public and personnel deserve better than minimum standards. We have got to be constantly improving our operations. Status quo is no longer acceptable."

"There is always a better way to stay out of trouble." "Change is necessary."

WORKSHOPS		
ROOM	SESSION 1	SESSION 2
	3:00 - 4:00	4:30 - 5:30
Brasilia 6	Human Factors in ATC	
Brasilia 4	Partnership for Safety	
Brasilia 7	Weather	
Palma C/D	Collaborative Decision Making	
Palma E/F	Accident Response	
Brasilia 5	Quality Assurance/Quality Control	
Brasilia 1	Safety Risk Management	
Palma A/B	ADS-B	
Brasilia 2	Emergency Response	
Miranda 2	Unmanned Aircraft Systems	
Brasilia 3	Air Traffic Training	
Miranda 1	Remote Towers	
	3:00 - 4:30	
Congo B/C	Professional Standards Refresher (invitation only)	





Panel Preview: NextGen and Safety

The NextGen and Safety Panel begins today with an introduction by Teri Bristol, COO of Air Traffic Organization, FAA. NATCA's Director of Rio Pavilion Ballroom • 9:25 a.m. Safety and Technology Dale Wright and RTCA

Panel Discussion NextGen and Safety

President Margaret Jenny will moderate the discussion, which will include pilots, the FAA, and controllers, providing both a national and international perspective on NextGen and other safety topics.

This panel will focus on NextGen products and their safety benefits. Panelists will cover issues including Metroplex and PBN procedures in the U.S., and equipment such as IFACTS from the United Kingdom. In addition, the panel will hear from ALPA, with pilots' experiences with new technology and procedures designed to enhance safety and efficiency.

Panelists include Peter Duffey, President of the Canadian Controllers Union (CATCA); Patrik Peters, President of IFATCA; Aaron Curtis, Controller in the UK and UK Prospect (UK Union); David Harrison, Management at UK NATS; Peggy Gilligan, FAA, Associate Administrator for Aviation Safety; Lynn Ray, FAA, Vice President of Mission Support Services; Capt. Joe DePete, Vice President of ALPA; and Jeff Woods, NATCA PMO Article 48 Rep.



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Dean Lacharite Christian Karns Steve McKenzie Evan Munro Mark DiPalmo **Chad Sneve Betsy Beaumont Bud Pangan Doug Jones** Sammy Lockwood **Jay Tilles**

And a big thank you to our National Office staff for all that you do!

Each year hundreds of controllers descend upon a new destination to unite in sport for one week!

This year, join us for the 5th Annual World Controllers Cup in Riviera Maya, Mexico, November 8-15.

Last year's event, held in Panama, hosted controllers from 20 countries who competed on 12 teams.

Team USA made their debut last year and took 7th place. Team Captain and member of the WCC Board of Directors, Evan Munro, is excited to do even better this year!

Team USA will be forming next month!

For complete details, go to playthewcc.com or email evan.munro@natca.org.

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NATCA Honors Contributions to Safety, Union

Today's Awards Luncheon honored individuals for their outstanding work protecting and improving the NAS.

NATCA's Professional Standards team, Jeff Richards, Garth Koleszar, and Andy Marosvari, announced a new Professional Standards Award. The annual award will recognize individuals who exemplify the values of professional standards in air traffic control. They will be taking nominations for CFS 2016.

Mike Odryna presented the Helping Hearts Award to the facility with the highest rate of trained AED operators. This year that honor went to Lambert St. Louis Tower, with 56% membership trained. Since its inception, the program has trained over 9,000 people, deployed 12,000 AEDs in the field, and saved five lives.

Attendees of Sunday's future leaders dinner were asked to write an essay about what NATCA leadership means to them. This year's essay winner was Dean Cunday (BFL). Cunday took the opportunity to thank current leadership for their work, and shared his vision of a strong, unified NATCA in the future.

NATCA Charitable Foundation President Elena Nash and Robin Hill presented the NCF Award to Denise Geoghagan for her dedication and vision for NCF. She started with an incredibly successful balloon fundraiser at NATCA in Washington, and hasn't slowed down since.

Rick Dalton and Bob Everson from Southwest Airlines presented a recognition plaque for C90, ZAU, and MDW for their extraordinary work during the ZAU outage from Sept. 26, 2014 – Oct. 13, 2014.

Fittingly, Toby Hauck (ZAU) presented the next award to Everson from Southwest Airlines for his essential collaboration on CART, a program that has created an open dialogue between Chicago-area controllers and flight crews. The program has been so successful that it will soon be deployed throughout the country.

NATCA National Safety & Tech Director Dale Wright recognized Margaret Jenny, President of RTCA, for her work creating a culture of collaboration between NATCA and the FAA.



Steve Hansen and Tom Adcock recognized two individuals who were integral to the Recurrent Training program. Victoria Stein and Jamaal Haltom have both dedicated countless hours to creating and implementing the incredibly successful program.

Lastly, Paul and Trish presented the Steve Hansen Safety Advocate award to ASI Chairman Chad Sneve. In Oct. 2011, Sneve took over as chairman of the ASI Committee. His tenure has been marked by a great relationship with the NTSB and he has led our team of air safety investigators with great skill and dedication.







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MONDAY



Elise L. Wolff Elementary School Choir



NATCA NSC Chair Steve Hansen

thank you:

Betsy Beaumont Ashley Callen Dave Callen Michael Caulfield Grace Colby Corrie Conrad Jim Davoli **Dan Favio**

Denise & Bill Geoghagan Thomasa Gilchrist Carrie Gleason

Abigail Glenn-Chase

John Glynn Jamaal & Nacole Haltom

Steve Hansen Bob & Robin Hill Amanda Hodge

Doug Jones

Janell Kurkurada **Leanne Martin** Sarah McCann **Cory Mueller Elisa Muise Ben Murray Jerry Nash Cher Oxenburg Chrissy Padgett Chris Prestia Adonna Prior Kelly Richardson Laura Roose Djonne Stephens Ann Marie Taggio Victoria Taggio Dawn Taylor**

Reed Timmer

Jenn Van Rooy

SENIOR COMMUNICATIONS &

PUBLIC AFFAIRS ASSOCIATE

smccann@natcadc.org

COMMUNICATIONS **SPECIALIST**

atreutel@natcadc.org

MULTIMEDIA SPECIALIST

jthielker@natcadc.org

CONTRIBUTING WRITERS

gcolby@natcadc.org

szilonis@natcadc.org

Jordan Thielker

Grace Colby

Sarah Zilonis

Amy Treutel

Sarah McCann



1325 Massachusetts Avenue, N.W. • Washington, D.C. 20005 natca.org

PUBLISHERS

Paul M. Rinaldi

prinaldi@natcadc.org

Patricia C. Gilbert pgilbert@natcadc.org

CREATIVE DIRECTOR

Laura Roose Iroose@natcadc.org

MANAGING EDITOR/WRITER

Abigail Glenn-Chase

DIRECTOR OF COMMUNICATIONS Doug Church

dchurch@natcadc.org

aglennchase@natcadc.org

TUESDAY



NATCA Executive Vice President Trish Gilbert



NATCA Air Safety Investigations



The National Hispanic Coalition of Federal Aviation Employees (NHCFAE) presents NCF with a generous donation.



Air Traffic Feud: Jamaal Haltom (LAS) faces off against Vanessa Shinners (MIA). The Incredibles emerged victorious over the Jäger Bombers with a final score of 444-42.

Photos and video content from CFS 2015 can be found on NATCA's Flickr and YouTube sites:





WEDNESDAY AGENDA

7:30 a.m. - 8:30 a.m. BREAKFAST

7:30 a.m. - 11:00 a.m. REGISTRATION

8:30 a.m. - 8:35 a.m.

Welcome: Steve Hansen, NATCA NSC Chair

8:35 a.m. - 9:25 a.m.

Keynote Address: Tom Costello, NBC News Correspondent

9:25 a.m. - 10:45 a.m.

Panel: Air Traffic Control Modernization & Safety Special introduction from Teri Bristol, COO. ATO. Moderated by Margaret Jenny, President, RTCA Inc., and Dale Wright, NATCA Director of Safety and Technology. Panelists include:

Dr. David Harrison, Director of Safety, NATS UK Aaron Curtis, Prospect ATCOs Branch, UK Patrik Peters, President and CEO, IFATCA Lynn Ray, Vice President of Mission Support, ATO Jeff Woods, National PMO Rep, NATCA Peggy Gilligan, Associate Administrator for Aviation Safety, FAA Capt. Joe DePete, First Vice President, ALPA Peter Duffey, President, CATCA

10:45 a.m. - 11:25 a.m. BREAK

11:25 a.m. - 11:55 a.m.

South, ATO

Presentation: National Safety Initiative Steve Hansen, Chairman, NATCA NSC Joseph Teixeira, Vice President Safety & Technical Training, ATO Kim Stover, Acting Director of Operations, Central Service Area

11:55 a.m. - 12:40 p.m. Air Traffic Feud: Championship Round

12:40 p.m. - 1:40 p.m. LUNCH

1:40 p.m. - 2:40 p.m.

Fireside chat with FAA Administrator Michael Huerta and NATCA President Paul Rinaldi

3:00 p.m. - 4:00 p.m. *Workshops

4:00 p.m. - 4:30 p.m. BREAK

4:30 p.m. - 5:30 p.m. *Workshops

6:30 p.m. - 7:30 p.m.

Archie League Medal of Safety Awards Reception

7:30 p.m.

Archie League Medal of Safety Awards Banquet (Ticket required for admission.)

*WORKSHOPS

- Human Factors in ATC (Brasilia 6)
- Partnership for Safety (Brasilia 4)
- Weather (Brasilia 7)
- Collaborative Decision Making (Palma C & D)
- Accident Response (Palma E & F)
- Quality Assurance & Quality Control (Brasilia 5)
- Safety Risk Management (Brasilia 1)
- ADS-B (Palma A & B)
- Emergency Response (Brasilia 2)
- Unmanned Aircraft Systems (Miranda 2)
- Air Traffic Training (Brasilia 3)
- Remote Towers (Miranda 1)