



## **NATCA Holds Professional Standards Committee Training in Minneapolis**

NATCA's Professional Standards (PS) Committee recently hosted a three-day training for PS Committee members in Minneapolis. The session, held Nov. 28-30, trains the members in advanced techniques that focus on problem solving, conflict resolution, responsibility acceptance, recognizing exceptional performance, and mentoring.

The training session featured experienced PS instructors Lydia Baune (Spokane ATCT, GEG), Patrick Carter (Dallas/Fort Worth TRACON, D10), and Chris Keyes (Washington Center, ZDC).



**NATCA Elevates Excellence with Professional Standards Training**

Minneapolis | Nov. 2023

“The Professional Standards program provides an invaluable opportunity for our members to address issues and resolve conflict while fostering unity and respect,” San Francisco PS District Chair Patricia Rodriguez (Oakland Center, ZOA) said. “I’m thrilled to be a part of such a transformative program and I’m looking forward to utilizing the tools and skills gained in the Professional Standards training to support and empower my fellow NATCA members in promoting a culture of safety, professionalism, and excellence.”

“I’m so impressed with NATCA and the FAA's partnership to foster and improve professionalism through this program,” class participant Brandon Tams (Engineer Northwest Mountain, ENM) said. “With a focus on peer-to-peer communication, it allows our sisters and brothers in NATCA to resolve issues in a diplomatic and non-punitive manner. What really underlined my experience has been the overwhelming data showing its positive impact on the controller workforce for 10 plus years. There is the same opportunity with NATCA members in Region X. I’m looking forward to championing this program and its expansion with my fellow Region X colleagues.”

Read the rest of the article [here](#).

Learn more about the PS program and committee [here](#).

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## **NATCA Calendars Are On the Way**

NATCA’s 2024 calendars have been shipped! NATCA has mailed individual copies to all Region X and retired members to their address on file. FacReps at FAA and FCT facilities have ordered copies that they will distribute to their members.

# 2024 NATCA Calendars are on the way!



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## Update for FAA Families: Expanded Child Care Subsidy Program

The FAA WorkLife Program has announced an important update to the Child Care Subsidy Program. It now includes coverage for au pairs and nannies, providing more flexible and accessible childcare options for FAA employees. This expansion is designed to offer increased support and peace of mind to FAA-employee families.

# FAA Child Care Subsidy Program Expanded to include Au Pairs and Nannies

Visit the Child Care Subsidy website from an FAA computer.



For details on eligibility, subsidy coverage, and provider requirements, access the PDF on our [website](#).

[Visit our Website](#)



NATCA | 1325 Massachusetts Ave NW, Washington, DC 20005

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