



Member Update

MyGrievance Goes Live Today

NATCA Facility Representatives,

MyGrievance goes live today on [MY.NATCA.ORG](https://my.natca.org)!

We're excited to announce the initial rollout of the **Grievance Filing Module** in MyNATCA—our replacement for GATS. We call it MyGrievance.

This was a priority for our National Executive Board (NEB), Grievance Review Team (GRT), and Information and Technology Committee (ITC) to finally get this first version to you and the NATCA members. It is a significant step in giving our Facility Representatives and LR teams a more efficient, modern way to file, track, and manage grievances. This won't be the final version but is a significant first step.

You can access the new **MyGrievances** module by logging into [MyNATCA](https://my.natca.org) and selecting **Grievances** from the left-side menu. This will serve as your dashboard for all case management.

To support your transition to this system, please explore the resources below:

- [Knowledge Base Article](#) – Step-by-step written guidance
- [Interactive Walk-Through](#) – A guided tutorial inside the platform
- [Video Tutorial](#) – A visual overview of how to use the new module

This is just the beginning. The module will continue to improve through regular updates and feedback from you, the advocates and members who rely on it most.

If you experience any issues or have suggestions for improvements, please email support@natca.org. Your insight is vital in making this a powerful, user-friendly tool our FacReps deserve.

Thank you for your continued advocacy and commitment to facing the challenges ahead together!

In Solidarity,

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