

FAA Regional HR Points of Contact (Updated 2/12/26)

Service Centers							
Western Service Center			Central Service Center		Eastern Service Center		
Regional Human Resource Offices							
Alaskan Region Human Resource Phone (907) 271-3572 Fax: (907) 271-5367	Pacific Northwest Mountain Region PHONE: (206) 231-4041 Email: 9-ANM-AHR-empsvc@faa.gov	Western Pacific Region Human Resource PHONE (424) 405-7320 FAX (424) 405-7365 Email: mailto:9-AHR-AWP-ERR@faa.gov	Great Lakes & Central Region Human Resource PHONE (847) 294-7787 FAX (847) 294-7750 FAX (847) 294-7858	Southwest Region Human Resource PHONE (817) 222-5810 FAX (817) 222-5852 Email: 9-ASW-AHR-Supporting- Documents@faa.gov	Southern Region Human Resource FAX (404) 305-6945 Work# (404) 305-5321 Email: 9-ajo-aso-ahr- err@faa.gov	Eastern Region Human Resource PHONE (718) 553-3162 FAX (718) 995-5688	New England Region Human Resource PHONE (781) 238-7280 FAX (781) 238-7283
Western area Districts			Central area Districts		Eastern area Districts		
Alaska / Guam / Hawaii	Seattle / Salt Lake	Oakland	Chicago	Fort Worth	Atlanta	New York	Boston
		Los Angeles	Cleveland	Indianapolis	Jacksonville	Washington	Denver
			Kansas City	Albuquerque	Miami	Cleveland	Minneapolis
			Minneapolis		Houston		
					Memphis		
Human Resource Points of Contact							
POC: Joann Hamilton	POC: David Lassen Joni Foushee	POC: Maria Serna	POC: Curtis Boyd	POC: (ABQ District) Veronica K. Jones (DAL District) Mona Barker (DFW District) Maryann Shramko (IND District) Shannon Richmond	POC: Verah Turner (ALT) Lindy Ingram	POC: Cheryl Donzelli (ALT) Melanie Edwards	POC: Denver & New England District Kate O'Shea (ALT) Minneapolis District Andrea Garrahan
Resource Service Team							
Arlen Barbus (Primary) Raymundo Luevanos (Back-up) Paige Castro (Manager)			Maria Ramirez (Primary) Karen Watson (Back-up) Melanie Reyes Upton (Back-up/Acting Team Lead) Sara Hopper (Manager)			ShaQuila Brown (Primary) Shantel Ruff (Back-up) Antoinette Penny (Manager)	